



## TERMS AND CONDITIONS (COVID-19 PROTOCOLS INCLUDED)

WELCOME TO MEET ME THERE. BY SENDING YOUR PAYMENT YOU ARE AGREEING TO OUR TERMS AND CONDITIONS. PLEASE TAKE A MOMENT TO READ THROUGH CAREFULLY. WE LOOK FORWARD TO HOSTING YOU SOON!

### GENERAL:

- WE ARE OPEN TO LODGING GUESTS ONLY TO ENSURE WE ARE ABLE TO MAINTAIN UNCROWDED SPACES AND IF NEEDS BE ARE ABLE TO CONTACT TRACE ALL OF OUR GUESTS.

### GUESTS RESPONSIBILITIES:

- IF YOU OR SOMEONE IN YOUR GROUP HAS A FEVER OR ANY SYMPTOMS OF THE VIRUS THEN PLEASE CANCEL YOUR STAY WITH US.
- IF YOU HAVE BEEN IN CLOSE CONTACT WITH SOMEONE WHO HAS BEEN TESTED POSITIVE WITH THE VIRUS IN THE LAST TWO WEEKS THEN PLEASE CANCEL YOUR STAY WITH US.
- NO PETS WILL BE PERMITTED ON SITE.

### SECURING YOUR BOOKING:

WE TAKE THE FULL ACCOMMODATION FEE UP FRONT VIA MOBILE MONEY. THIS WILL SECURE YOUR BOOKING. ONCE YOUR ACCOMMODATION FEE HAS BEEN SENT KINDLY SEND US A SCREEN SHOT SO WE CAN CONFIRM WE HAVE RECEIVED IT.

YOU HAVE A 3 DAY WINDOW TO MAKE YOUR PAYMENT ONCE YOU HAVE RECEIVED YOUR CONFIRMATION BOOKING EMAIL FROM US. IF WE DO NOT RECEIVE THE FULL PAYMENT WITHIN THIS TIME THE BOOKING IS NO LONGER VALID.

### CANCELLATION POLICY:

CANCELLATIONS SHOULD BE MADE VIA EMAIL GIVING AT LEAST 72 HOURS NOTICE. ANYTHING LESS THAN THIS THEN WE KEEP YOUR FULL ACCOMMODATION FEE SO WE DON'T MAKE A TOTAL LOSS.

### MODE OF PAYMENTS FOR YOUR FINAL BILL WHEN WITH US:

WE ONLY ACCEPT CASH IN LOCAL CURRENCY. THE NEAREST ATM IS A 45 MINUTE DRIVE. WE DO ACCEPT MTN MOBILE MONEY.

### KITCHEN HOURS:

OUR KITCHEN TAKES LAST ORDERS AT 8PM SO IF ARRIVING LATE PLEASE CALL AHEAD TO ORDER! FOOD AND DRINKS MENU ARE ON OUR WEBSITE BAR/RESTAURANT PAGE.

### BRINGING YOUR OWN FOOD AND DRINK:

WE HAVE OUR OWN BAR AND KITCHEN SERVING DELICIOUS FOOD AND DRINKS SO PLEASE NOTE WE DO NOT ALLOW GUESTS TO BRING THEIR OWN.

### SOLAR:

PLEASE NOTE. WE DO NOT ALLOW: KETTLES. HAIR DRYERS. HAIR STRAIGHTENERS. AS THIS WILL FRY OUR SOLAR SYSTEM.

### PLASTIC FREE:

PLEASE DON'T BRING ANY SINGLE USE PLASTIC ON TO SITE.

### TOTAL NUMBER OF PEOPLE PER ROOM:

2 (UNLESS YOU ARE A FAMILY WITH CHILDREN. EXTRA BEDS ARE GHS 50 PER BED PER NIGHT)

### CHECK IN/ CHECK OUT TIMES:

CHECK IN 15.00

CHECK OUT 11.00

THANK YOU FOR TAKING YOUR TIME TO GO THROUGH OUR TERMS AND CONDITIONS.

WE LOOK FORWARD TO HOST YOU!

WARM REGARDS.

Meet Me There Lodge