



Terms and Conditions

Payment for accommodation: *Please note, your card has not been charged. Your card details are stored securely in case of a late cancellation or a no-show. Payment is taken when you check-out.*

Accommodation prices displayed are set in USD due to our Bookings provider, however, your bill is charged in GHS (Local currency). We accept cash payments in GHS (Local Currency) only. We also accept mobile money/debit/credit/ MasterCard card payments.

Free cancellation: We offer free cancellations up to 7 days before your arrival date. **Cancellations** must be made in writing via your booking chat.

The cancellation window closes by 11AM, **seven days (1 week)** prior to arrival date.

Failure to cancel in time will result in a cancellation fee of the **total cost of your accommodation fee. This will be charged to the card you booked with.**

No shows: If you do not arrive on your exact arrival date and do not inform us in advance, your booking will be cancelled and you will be charged the **total cost of your accommodation fee**, and the remaining nights will be cancelled. This will be charged to the card you booked with.

Check-in time: 15.00

Check-out time: 11.00

Room capacity:

2 people max per room

Families:

- **Children under 5:** Welcome to share your bed at no additional charge. If an extra bed is required this would incur a charge of GHS 350 per night.

- **Children aged 5–12:** An additional **GHS 350 per night in the same room.**

- **Maximum occupancy:** Rooms accommodate a maximum of **3 people (2 adults + 1 child)**. Please contact us before booking if you are travelling with an infant or have specific sleeping requirements.

- **Children over 12:** We ask that they have their own room. Two children are welcome to share a room together.

Please let us know via the booking chat if you require an extra mattress.

Noise Policy: At Meet Me There, we strive to provide a comfortable and relaxing environment for all our guests. To ensure everyone enjoys a peaceful stay, we kindly ask that all guests be mindful of their noise levels.

- **Personal Music:** The use of personal music or sound systems is prohibited in public areas and guest rooms to maintain a quiet atmosphere.
- **Your little ones:** While we welcome families, we ask that parents ensure their children understand the importance of keeping noise levels low and are closely supervised, especially in public spaces.

Meet Me There House Rules

1. **Pets:** Pets are strictly prohibited on our premises.

2. **Food and Drinks:** Bringing your own food and drinks into the facility is prohibited, as we offer a selection of delicious meals and beverages in our bar and restaurant.
3. **Lodging Access:** Our facilities are reserved exclusively for lodging guests. Access will not be granted to non-lodging visitors.
4. **Single-Use Plastics:** We are committed to being single-use plastic-free. Please refrain from bringing single-use plastic items onto our site.
5. **Electrical Appliances:** For the safety of all guests, we do not allow the use of irons, hairdryers, hair straighteners, or kettles in our rooms. Our solar-powered system is sensitive to these devices and using them could disrupt power supply to the entire property.
6. **Smoking:** Smoking is strictly prohibited in all rooms and indoor areas.
7. **Responsible Tourism:** We encourage respectful tourism. Here are a few guidelines to keep in mind:
 - Do not take photos of children, you do not have their consent.
 - Always ask adults for permission before taking their photo.
 - Please refrain from giving money or sweets to children.
 - Please dress appropriately when entering our Learning Centre or our community.
9. **Swimming Safety:** If you are not a strong swimmer or cannot swim, you must wear a life jacket when entering the water. For more details, please refer to our 'Safety Guidelines for Swimming'.

Thank you for taking time to read through this document.

Warmest regards,
Meet Me There Eco Lodge