



## Welcome to Meet Me There Eco Lodge!

### Terms and Conditions

#### Payment for accommodation:

*Please note, your card has not been charged. Your card details are stored securely in case of a late cancellation or a no-show. Payment is taken when you check-out.*

Accommodation prices displayed are set in USD due to our Bookings provider, however, your bill is charged in GHS (Local currency). We accept cash payments in GHS (Local Currency) only. We also accept mobile money/debit/credit/ MasterCard card payments.

**Free cancellation:** We offer free cancellations up to 3 days before your arrival date. **Cancellations** must be made in writing via your booking chat.

The cancellation window closes by 11AM, **three days/ 72 hours** prior to arrival date.

Failure to cancel in time will result in a cancellation fee of the **total cost of your accommodation fee. This will be charged to the card you booked with.**

**No shows:** If you do not arrive on your exact arrival date and do not inform us in advance, your booking will be cancelled and you will be charged the **total cost of your accommodation fee**, and the remaining nights will be cancelled. This will be charged to the card you booked with.

**Check-in time:** 15.00

**Check-out time:** 11.00

#### Room capacity:

2 people max per room

Extra mattresses are charged at GHS 150 per bed per night for children under the age of 16 ONLY. Please let us know via the booking chat if you require an extra mattress.

#### Meet Me There House Rules:

- 1) Pets are strictly prohibited.
- 2) Bringing your own food and drinks is strictly prohibited as we have our own bar and restaurant preparing delicious food and drinks.
- 3) We are open to Lodging guests only. If you are not lodging with us then you will not be granted access to our facility.
- 4) Single-use plastic is not permitted onto our site as we try our best to be single-use plastic free.
- 5) We do not allow guests to use irons, hair-dryers, hair straighteners, or kettles in our rooms as we run off solar power and these items will fry our system leaving our guests with no electricity at night time.
- 6) We do not allow guests to play their own personal music as we try our best to create a calm and peaceful atmosphere for all our guests.
- 7) Smoking in our rooms is strictly prohibited.
- 8) Please dress appropriately when entering our Learning Centre.
- 9) Responsible Tourism - Please be a respectful tourist. Some basic points include: Not to take photos of children, you do not have their consent. Ask adults for their permission before taking their photo. Do not give money or sweets to children. Do not smoke in public. Do not make promises that you may not be able to deliver on.

Thank you for taking time to read through this document.

Warmest regards,  
Meet Me There Eco Lodge